

# ISO 26000, Social Responsibility, Lead Auditor, Certification

**Hands-on course of 5 days - 35h**

**Ref.: OLE - Price 2024: CHF3 990 (excl. taxes)**

## EDUCATIONAL OBJECTIVES

At the end of the training, the trainee will be able to:

To acquire the expertise to perform an ISO 26000 internal audit following ISO 19011 guidelines

To acquire the necessary expertise to manage a social responsibility audit team

To understand the operation of a social responsibility program based on ISO26000

## THE PROGRAMME

last updated: 01/2018

### 1) Introduction to Corporate Social Responsibility concepts

- Corporate Social Responsibility concepts as defined by ISO 26000.
- Normative, regulatory and legal framework related to organizations' social responsibility.
- Fundamental principles of organizations' social responsibility.
- Presentation of ISO 26000 clauses and its six core subjects.
- Social responsibility program.
- Detailed presentation of ISO 26000 clause-by-clause.

### 2) Planning and Initiating a social responsibility audit based on ISO 26000

- Fundamental audit concepts and principles.
- Audit approach based on evidence and on risk.
- Preparation of a social responsibility audit\*.
- Social responsibility documentation audit.
- Conducting an opening meeting.

*cer : \*ISO 26000 provides guidance rather than requirements and organizations cannot be certified like with ISO management standards (example: ISO 9001, ISO/IEC 27001, ISO 14011, etc...).*

### 3) Conducting a social responsibility audit based on ISO 26000

- Communication during the audit.
- Audit procedures: observation, document review, interview, technical verification, corroboration and evaluation.
- Audit test plans.
- Formulation of audit findings.
- Documenting nonconformities.

### 4) Concluding and ensuring the follow-up of a social responsibility audit

- Audit documentation.
- Quality review.
- Conducting a closing meeting and conclusion of an ISO 26000 audit.
- Evaluation of corrective action plans.
- ISO 26000 internal audit management program.

#### TRAINER QUALIFICATIONS

The experts leading the training are specialists in the covered subjects. They have been approved by our instructional teams for both their professional knowledge and their teaching ability, for each course they teach. They have at least five to ten years of experience in their field and hold (or have held) decision-making positions in companies.

#### ASSESSMENT TERMS

The trainer evaluates each participant's academic progress throughout the training using multiple choice, scenarios, hands-on work and more. Participants also complete a placement test before and after the course to measure the skills they've developed.

#### TEACHING AIDS AND TECHNICAL RESOURCES

- The main teaching aids and instructional methods used in the training are audiovisual aids, documentation and course material, hands-on application exercises and corrected exercises for practical training courses, case studies and coverage of real cases for training seminars.
- At the end of each course or seminar, ORSYS provides participants with a course evaluation questionnaire that is analysed by our instructional teams.
- A check-in sheet for each half-day of attendance is provided at the end of the training, along with a course completion certificate if the trainee attended the entire session.

#### TERMS AND DEADLINES

Registration must be completed 24 hours before the start of the training.

#### ACCESSIBILITY FOR PEOPLE WITH DISABILITIES

Do you need special accessibility accommodations? Contact Mrs. Fosse, Disability Manager, at [psh-accueil@ORSYS.fr](mailto:psh-accueil@ORSYS.fr) to review your request and its feasibility.

### 5) Certification Exam

- The exam covers the following competence domains :
- Domain 1: Fundamental principles and concepts of social responsibilities.
- Domain 2: Social responsibility program.
- Domain 3: Fundamental Audit Concepts and Principles.
- Domain 4: Preparation of an ISO 26000 audit.
- Domain 5: Conducting of an ISO 26000 audit.
- Domain 6: Closing an ISO 26000 audit.
- Domain 7: Managing an ISO 26000 audit program.

*Hands-on work : Duration of the "Certified ISO 26000 Lead Auditor" exam is 3 hours*

## DATES

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Contact us